

QLD Focus

Elder Abuse Prevention Unit Newsletter

Edition 15

June 2008

A World of Ideas for World Elder Abuse Awareness Day

On the 13th June, the Elder Abuse Prevention Unit commemorated World Elder Abuse Awareness Day (WEAAD) by hosting a **“World of Ideas” Forum and Expo**. The free half day forum used a “World of Ideas” theme to link it with the international theme for WEAAD 2008 – **“My World...Your World... Our World – Free of Elder Abuse”**.

With generous support from the Seniors Interests Unit of the Department of Communities the EAPU arranged for displays and presentations from various “Worlds”, including:

- * The World of Media and Older People (Presenter Val French, Older People Speak Out)
- * The Aboriginal World (Presenter Kevin Bond, Aboriginal Elder and Chair of the Ministerial Senior’s Council)
- * The C.A.L.D. World (Presenter Agnes Whiten, Senior Vice Chair, Ethnic Communities Council)
- * The Academic World (Presenter Professor Paul Mazerolle, Director, Key Centre for Ethics, Law, Justice and Governance, Griffith University)
- * The World of People with Diminished Capacity (Presenter Dianne Pendergast, Adult Guardian, Office of the Adult Guardian)

The forum was opened by Grace Grace, State Member for Brisbane Central who was followed by a dynamic presentation from Ms Val French on strategies to attract media attention on the issue of elder abuse. Mr Kevin Bond provided some insight on issues affecting older people from Aboriginal communities, while Ms Agnes Whiten spoke about the complexities of elder abuse occurring in Culturally and Linguistically Diverse communities. Profiles on the abused and abusers and risk factors were covered by Professor Paul Mazerolle who drew on his recent research on elder abuse. The final speaker was Ms Dianne Pendergast who spoke about the type of abuse and investigations she oversees in her role as the Adult Guardian.

Next Year? (and the next, and the next.....)

Feedback from participants was exceptionally good and the EAPU were encouraged by many of those who attended to put on a bigger event next year. The EAPU is intending to take up this challenge and expand on the World of Ideas concept by including more worlds, such as the Legal World and the Rural World, and using a full conference format. The EAPU also feel that Queenslanders deserve more than just a talk fest at an event like this and would like to see promising ideas and issues picked up, worked on and brought to the next Ideas forum. I cannot think of a better way to use World Elder Abuse Awareness Day than to use it as a focal point around which ideas are gathered and developed into practice and policy.

Keep an eye on www.eapu.com.au for updates on this initiative and to submit your ideas and views on elder abuse from your world.

Les Jackson

"I never made a mistake in my life; at least, never one that I couldn't explain away afterwards."

Rudyard Kipling



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**ELDER ABUSE
HELPLINE**

1300 651 192



From the Editor:

Domnica Sparkes (Project Officer)

June 15 was World Elder Abuse Awareness Day and the EAPU in partnership with the Department of Communities held a “World of Ideas Forum”. The importance of a collective group of people with the same focus—raise the profile of the horror of elder abuse in the community and the goal to work towards implementing preventative strategies cannot be emphasised enough. We have had such amazing feedback this year and many people identified issues that are important to address as a community in a coordinated manner. We look forward to next year which will, no doubt, be even more exciting.

This edition takes a national focus on key elder abuse services and programs around the country and some of the exciting and extremely valuable work happening in other states: South Australia, Western Australia and New South Wales.

Til next quarter—happy reading....

Aged Rights Advocacy Service: South Australia

By Marilyn Crabtree (ARAS—Manager)

In South Australia the Aged Rights Advocacy Service (ARAS) works for the rights of older people in the community and in residential care, and has an Abuse Prevention Program.

ARAS receives over 2500 requests each year for information or advocacy support about rights, with 800 of those about older people being abused by family or friends. Our Abuse Prevention Program has been running for 10 years and hears many stories of older people being abused by family or friends.

We celebrated World Elder Abuse Awareness Day with an event targeting HACC funded service providers which was very successful. Speakers discussed financial abuse and the difficulties of sharing information with regards to privacy and confidentiality. Information was presented about practical solutions for responding to abuse of older people through a panel of members of the Alliance for the Prevention of Elder Abuse. They worked through several case studies to highlight the resources that are available to assist older people who are at risk of abuse by someone they trust.

ARAS has also been selected to assist with the implementation of the South Australian State Government plan for the prevention of abuse of older people. It includes a number of strategies including raising awareness and strengthening support mechanisms. The strong message from this plan is that older people are entitled to a high quality of life and to continue to be in control of and make decisions about their own lives. Some older people may not have the capacity to make their wishes known and special interventions are required to protect their interests.

This year will be very exciting in South Australia with a number of awareness raising strategies to be put in place that will assist older people to minimise their risk of abuse.

For more information contact ARAS on 08 8232 5377 or 1800 700 600.

Northern Rivers Abuse of Older Adults Manual and Media Campaign

*By Katherine Beck—Project officer
Northern Rivers Abuse of Older Adults Prevention Project*

The Hon Justine Elliot MP, Minister for Ageing, launched the Northern Rivers Abuse of Older Adults Prevention Project's Older Adult Abuse Community Awareness Media Campaign and the Northern Rivers Abuse of Older Adults Interagency Training Manual on the **12th June at the Ramada Hotel, Martin Street, Ballina.**

The Abuse of Older Adults Prevention Project is a community initiative funded by the Attorney-General's Department of the Commonwealth Government under the National Community Crime Prevention Programme (NCCPP) implemented by the Northern Rivers Social Development Council (NRSDC) in Northern New South Wales. The primary aims of the project have been to firstly establish the prevalence and impact of elder abuse in the region by conducting extensive empirical research, to engage in extensive consultation with service providers to develop a framework for responding to older adult abuse in the region and training manual, and to launch a community awareness campaign aimed at increasing the capacity of the community to respond to incidences of older adult abuse. After two years of extensive, ongoing consultation, the Northern Rivers Abuse of Older Adults Prevention Project officially launched the Northern Rivers Abuse of Older Adults Interagency Training Manual, and has commenced the implementation of service provider training across the region. This has been accompanied by a media campaign which features a television advertisement informing community members about who to contact if they suspect that an older adult is being abused, and also a number of community awareness brochures which have been dispatched across the region. On behalf of the NRSDC team, we would like to extend our sincere thanks to the EAPU for their ongoing support and guidance throughout the duration of the Northern Rivers Abuse of Older Adults Prevention Project.

For more information on the Northern Rivers Abuse of Older Adults prevention project or to inquire about training for your organisation (if in NSW) contact NRSDC on 02 6622 3030, or training@nrscdc.org.au. If you reside in the Northern Rivers region of NSW, and would like further information on who to contact if you or someone you know is being abused, please phone the Far North Coast Respite and Carelink Centre on 1800 052 222. **If the situation is urgent, please phone Police or Ambulance immediately on 000.**

Article Request

Queensland Focus welcomes articles on elder abuse issues. If you have a service or an upcoming event that you would like to promote please contact the EAPU with details and we will attempt to include it in the following newsletter.

PH: 1300 651 192 (within Queensland) or 07 3250 1836 (interstate)

Email: eapu@lccq.org.au

Website: www.eapu.com.au

RESEARCH INTO COMMUNITY ATTITUDES TO ELDER ABUSE IN WESTERN AUSTRALIA

Maureen Sellick (*Advocare:WA—Manager*)

With a particular focus on seniors, the Western Australian Government's 10-year Active Ageing Strategy, launched in 2004, established the Alliance for the Prevention of Elder Abuse in Western Australia (APEA:WA). This Alliance joins key bodies to inform government policy and promote community and professional awareness and understanding about elder abuse so that the vulnerability of seniors is reduced.

As the population ages, elder abuse is emerging as an issue of great importance in the community; however, little research has been done on community awareness of and community attitudes to elder abuse. The Department for Communities conducted a community survey, to find out how aware Western Australians are about elder abuse and what their attitudes are towards it. This report *Research into Community Attitudes to Elder Abuse in Western Australia* was launched on 13 June 2008 at a seminar marking World Elder Abuse Awareness Day.

Overall, the research has highlighted that awareness and understanding of elder abuse is currently limited among the general population of Western Australia; however, the research revealed that there is little doubt in people's minds that elder abuse is a **serious** issue in our community, with 87 per cent of respondents indicating it was a serious issue.

The research identified that there is a need for an educational campaign directed at the general population of Western Australia to raise awareness about the issue of elder abuse and provide people with information about the support services available. Significantly, the overwhelming majority of respondents, some 92 per cent, indicated that they would intervene if they became aware that a family member or close friend was a victim of elder abuse; however, the fact that a large number of respondents cited the police as their first point of contact in situations of elder abuse and less than one per cent of respondents cited either Advocare Inc. or the Office of the Public Advocate highlights the need to raise awareness about these services.

The research also revealed that people 70 years of age and over present an interesting challenge for policy developers with most personally not concerned about elder abuse and not having prepared an Enduring Power of Attorney (EPA) to guard them against financial exploitation. Approximately half believe that they can trust their children to act in their best interests.

This research is valuable in providing benchmarks on community attitudes to elder abuse in Western Australia against which the success of campaigns and initiatives in elder abuse prevention can be measured.

The report can be read in full on the Department for Communities website <http://www.community.wa.gov.au/DFC/Communities/Seniors/Research/>

World Elder Abuse Awareness Day in Western Australia

*Maureen Sellick
(Advocare: WA—Manager)*

To mark World Elder Abuse Awareness Day, Sunday June 15th, Advocare Inc and the Alliance for the Prevention of Elder Abuse (APEA:WA) held two successful seminars on June 13th and June 16th.

On June 13th 140 people attended a seminar for service providers on “Responding to Elder Abuse: Preventative and Protective Measures”, with presentations by Advocare, the Older People’s Rights Service, the Office of the Public Advocate, The Public Trustee and the WA Police.

Copies of powerpoint presentations and papers will be available on Advocare’s website www.advocare.org.au, and also the APEA: WA website <http://apeawa.advocare.org.au>.

A DVD of the seminar will be available in July. If you wish to obtain a copy please ring Advocare on 9479 7566. Video excerpts will be placed on the Advocare and APEA:WA websites in July.

On June 16th, 60 people attended a seminar for the general public, “Safeguarding Your Rights in Later Years” which was opened by the Minister for Seniors, the Honorable Sue Ellery MLC. There were presentations by Advocare, the Older People’s Rights Service, the Office of the Public Advocate, The Public Trustee, WA Police, and the Injury Control Council. Copies of powerpoint presentations will be available on Advocare’s website: www.advocare.org.au.



Peer Support Network Updates

Rose Marwick—EAPU

I want to thank those of you who sent in feedback on the last teleconference which was led by Janis Downing, Manager of the Working Against Abuse Service from Roma. I know several of you had frustrations with Telstra after being disconnected, or not connected at all, so we will do it differently next time and bypass the operator. Most of you said that you enjoyed the presentation and ensuing discussion, but a few people would have preferred a more structured presentation. One participant would have liked to be more specific and discuss abuse in partnerships on country properties, where several generations of a family might live and work together. But the teleconference was summed up neatly by someone who said that it’s a great way to gain information without having to travel, a pertinent point now that petrol prices are on the up.

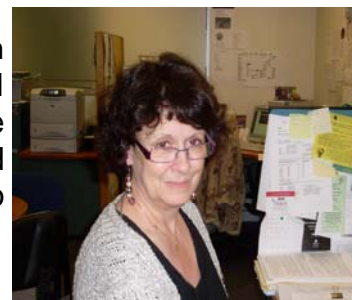
Our next teleconference will be held on 26 November between 2pm-3pm and our Senior Project Worker, Maya Zetlin, will talk about elder abuse. She is an accomplished speaker and I urge you to mark the date in your diaries and book your spot. Please continue to give us feedback on the teleconferences-and let us know if there are any topics you would like covered next year. We will be disseminating more information closer to the date. Please check our website for updates: www.eapu.com.au.

I look forward to catching up with you all over the next few months.

Tales from the Travel Bag: Rosey—Off to the Expo

EAPU - Trainers

Being the relatively new girl in the office I have been cutting my teeth on awareness raising in the community by attending expos. So far I have been to two, at Caloundra and Caboolture, but I have three more lined up- one on the Gold Coast and two further afield, in Warwick and Miles, during Seniors' Week in August. I am really looking forward to meeting some of you and putting faces to names.



An Expo is a wonderful way for a community to exchange information, and a valuable way for a tiny organisation like ours to reach out to people with our message that elder abuse is unfortunately on the increase, and that steps can, and must, be taken to counteract it.

I find that when I chat to people many have a story of elder abuse to share - some resolved, some unfortunately not. I always urge people to take our flyer and a card with our number on it because calling our Helpline is often the first step towards unravelling the abuse of an elderly relative or friend. In many cases we are the first to hear about the abuse and can answer questions and suggest appropriate referrals and courses of action. Most importantly we can validate what the caller is experiencing, as a genuine and terrible circumstance that does occur to people. Sometimes the caller is the older person; often it is a concerned family member or friend-sometimes a service provider or even a neighbour.

Much abuse of older people is psychological, which doesn't necessarily leave visible scars, but some of the financial abuse we hear about is blatant and breathtaking. Whether the scars show or not, abuse is not acceptable, whether you're 8 or 80. Because of the complexities of abuse of older people, much support is necessary if changes are to be made for the better.

But Expos are also great for networking and I love to meet with the other stall holders to exchange information and ideas, or just to pass the time of day.

Don't forget that we offer free training to service providers in recognising and dealing with elder abuse. We cover the entire State, but obviously can't visit those of you in the more remote corners as often as we would like. You might like to check our website where we list our upcoming trips, and give us a ring if we're coming your way. Give us a ring anyway. We can also send out brochures and helpline cards-again just give us a ring if you would like some.



The third thing I love about attending expos is the often brilliant local entertainment!

And last but never least, the great Aussie sausage sizzle.

If you're putting on an expo in your community, please let us know-we'll do our best to join you.

Please contact the EAPU on 1300 651 192 from anywhere in Queensland between 9am and 5pm Monday to Friday.

QADA Legal Advocacy Service

Annelise van Deth (QADA -Legal Advocate)

We are very pleased to provide an update of current issues and the services provided by Queensland Aged and Disability Advocacy (QADA).

In breaking news we are very proud to announce the launch of our new Aboriginal and Torres Strait Islander materials to be available for clients and the community. We strive to be accessible to all clients and potential clients who are entitled to use our services. The materials have been developed to promote advocacy in culturally appropriate ways, for the purpose of facilitating access and use of advocacy by Aboriginal and Torres Strait Islander peoples. Currently we have two Aboriginal advocates; Shannean Mawn who is based in Brisbane, covering from the Queensland border up to Mackay and across to Doomadgee. Lindy Nikkelson is our Aboriginal advocate based in Cairns and also working across the Cape.

Other exciting news is the opening of a new branch office in Mackay. This branch will complement our Brisbane office and our other regional offices. Currently we have offices based in Hervey Bay, Townsville, Cairns, Rockhampton and the Gold Coast.

Education has also been a key focus of QADA: we conduct free education sessions to provide information about QADA services to recipients of Home and Community Care (HACC), staff from HACC service providers, residents in Residential Aged Care Facilities, as well as individual groups in the wider community. These education sessions work in promoting the services that are offered by QADA as well as promoting greater awareness of an individual's rights and responsibilities as a HACC recipient or as a resident residing within a Residential Aged Care facility.

Current programs include a community consultation process for consumers of the Home and Community Program (HACC). This process provides feedback to governments to assist in their planning of future services and is conducted by QADA, Carers Queensland and Council of the Ageing. These sessions have recently, for example, been held in the Cape, including visiting the Mapoon, Napranum, Pormpuraaw and Kowanyama communities.

Our promotional and awareness activities and goals for 2008 include the strengthening and increase of awareness activities to Culturally and Linguistically Diverse Background (CALD) communities and to Aboriginal and Torres Strait Islander communities, and to develop and promote QADA's legal advocacy service.

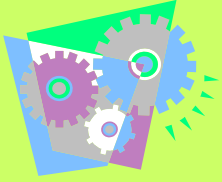
Our legal advocacy service is now fully operational. This service provides support and advocacy for a person who has, or may have, any Guardianship and Administration Tribunal (GAAT) matters concerning themselves.

This is a very significant service. It protects the rights of a person who currently, or potentially, has a substitute decision-maker for their financial and/or personal affairs. QADA is responding to an unmet need – a service just for the person and independent of all other parties, such as service providers and family.

All of our services can be accessed by the contact details below:

Queensland Aged and Disability Advocacy
121 Copperfield Street
GEEBUNG QLD 4034

Ph: (07) 3637 6000
Fax: (07) 3637 6001
Freecall: 1800 818 338
Email: info@qada.org.au



Council of Grandparents [COGs]

You are invited to participate in the second
CONGRESS OF GRANDPARENTS

Date: Friday 5th September 2008

Time: 9am to 3pm

**Where: Uniting Church Family Centre
Merthyr Road, New Farm.**

What will be happening:

A full agenda will be available next month but we will be having at least two keynote speakers on topics of serious interest. There will be a panel this year to discuss issues that have been raised through the OPSO/COGs SpeakOuts.

There will also be a wide variety of information from services available for you to take away. An opportunity will be also made for you to participate in a workshop of your own choice on the day.

There is no cost for this event and morning and afternoon tea will be supplied with a generous lunch.

Childcare is available at no cost onsite and there is subsidies available for those who need afterschool care etc to attend.

Transport assistance is also available where required to enable people to attend. We will consider requests for limited overnight accommodation assistance on a case by case situation.

The Centre is accessible by bus from the City and Brunswick Street railway station. There is usually quite good car parking.

It is auspiced through Connect the Coast for the Council of Grandparents.

Please RSVP by 1st September by phone to 5596 5523 or email to tad-com@austarnet.com.au We need to know numbers for catering and assistance packages as soon as possible.

Research Roundup

by Domnica Sparkes
(EAPU—Project officer)

Perceptions Of Elder Abuse: Voices Of Professionals And Volunteers In Sweden – An Exploratory Study

C. L. Erlingsson, S. L. Carlson & B. Saveman (2006)

This study looked at how services (such as social welfare agencies, police and church groups) understood elder abuse, the risk factors and what they perceived their role was when supporting or providing a service to a victim of elder abuse, in Sweden. The study held focus groups, which were facilitated by a researcher to guide the discussion and identify participant perception of the issue.

The results of the study showed that groups had a tendency towards approaching elder abuse from an ageist perspective and discussing the issues referring to older people as a group rather than as individuals. Several “themes” emerged from the focus group discussions: 1. Abuse could be perpetrated by someone with good intentions and lack of knowledge; 2. Older people could contribute and their behaviour could be the reason for retaliation; 3. Failure to report elder abuse; and 4. The need to prevent elder abuse.

Suggestions for improving prevention methods included: “changing attitudes towards elders, offering respite for family caregivers, creating multidisciplinary networks and correcting problems in the healthcare system. System corrections included firing unsuitable personnel, avoiding delegating nursing tasks to uneducated personnel and increasing municipal expenditures to provide for increased and improved eldercare.”

Financial Abuse of the Vulnerable Older Person

Banking and Financial Services Ombudsman (2007)

The Banking and Financial Services Ombudsman (referred to as the “Ombudsman”) expanded on the recommendations of the *Older Persons and the Law* report by the House of Representatives which was released in September 2007. The Ombudsman identifies that vulnerability is not merely due to one simple factor such as cognitive incapacity or age, by includes dependency and mobility difficulties, hearing and vision impairment among their list of factors for staff in financial institutions to include in their identification of people vulnerable to becoming victims of financial abuse.

Training of banking and financial services staff provides a two-fold advantage in that it raises awareness of financial abuse of vulnerable older people and also prevents against potential litigation of an institution. Although it should be noted that banks and financial institutions do not have a statutory obligation to advise their customers what is in their best interest (an obligation that lawyers do have).

The Ombudsman identified key relationships in which an automatic presumption of undue influence may occur: Solicitor and client; Doctor, or other attendants on the sick, and patient; parent and child; guardian and ward; and religious or spiritual advisers and devotees.

The report researched models of policies and protocols for working with vulnerable adults. Some of the findings included specific reporting procedures and who to report to internally and externally.

Media Overview



Families Ripping off Elderly http://www.news.com.au/business/money/story/0,25479,23515782-5013954,00.html	The Daily Telegraph	10 Apr 08
Grant Helps Doctors Spot Senior Abuse http://www.nydailynews.com/ny_local/bronx/2008/04/22/2008-04-22_grant_helps_doctors_spot_senior_abuse-1.html	Daily News Bronx	22 Apr 08
County looks at Creation of Elder Court http://www.contracostatimes.com/news/ci_9033679?nclick_check=1	Contra Costa Times	24 Apr 08
The Government of Canada Supports Programs and Activities for Seniors in Quebec City http://news.gc.ca/web/view/en/index.jsp?articleid=394179&categoryid=1&category=News+Releases	Canada News Centre	24 Apr 08
Chip and Pin puts Elderly at Risk Says Charity http://www.inthenews.co.uk/news/health/finance/chip-and-pin-puts-elderly-at-risk-says-charity-\$1220218.htm	Inthenews.co.uk	25 Apr 08
Elder Abuse Reporting Hotline Set Up http://www.news.com.au/heraldsun/story/0,21985,23605619-5005961,00.html	Herald Sun	27 Apr 08
New Number for Elder Abuse http://www.australianageingagenda.com.au/2008/04/29/article/MXBPDHVMFP.html	Australian Aging Agenda	29 Apr 08
Beware the Super Villains http://www.theage.com.au/news/planning/beware-of-the-super-villains/2008/04/28/1209234756970.html	The Age	30 Apr 08
California Law Provides New Rights for Victims of Financial Elder Abuse http://sanluisobispo.injuryboard.com/nursing-home-and-elder-abuse/california-law-provides-new-rights-for-victims-of-financial-elder-abuse.aspx?googleid=238524	InjuryBoard.com	6 May 08
Online Elder Abuse Training Tool http://www.australianageingagenda.com.au/2008/05/08/article/MZXWWXSGVV.html	Australian Aging Agenda	8 May 08
Reverse Mortgage Abuse on the Rise http://www.insurancenewsnet.com/article.asp?n=1&innID=792666179	InsuranceNewsNet	16 May 08
WIND to Sponsor Training Workshops on Elder Abuse and Sexual Assault http://www.uwyo.edu/news/showrelease.asp?id=23820	University of Wyoming News	29 May 08
Elder Abuse Reports Soar http://www.news.com.au/couriermail/story/0,23739,23854456-3102,00.html	Courier Mail	13 Jun 08
New Program to Prevent Elder Abuse http://www.echonews.com/index.php?page=News%20Article&article=22165&issue=346	Northern Rivers Echo	16 Jun 08
Help Raise Alarms about Elder Abuse http://www.onlineopinion.com.au/view.asp?article=7533	On Line Opinion	25 Jun 08
Action on Elder Abuse and Age Concern England Launch Consultation on Survivors Network for Victims of Abuse http://www.medicalnewstoday.com/articles/113016.php	Medical News Today	27 Jun 08

Upcoming Events

Brisbane Carex 2008

9 - 10 July 2008
RNA Showgrounds, Brisbane
Website: <http://www.totalagedservices.com.au/bris.asp>

Speak Out on Legal Issues for Grandparents

14 July 2008
TriCare Village Community Room,
Logan Rd, Mt Gravatt, Brisbane
PH: 0408 418 438
E: dr.rofail@uqconnect.net

Nurses in Management Aged Care Conference and Trade Exhibition 2008

17-18 July 2008
Venue: Conrad Jupiters, Gold Coast
PH: 07 3725 5588
Email: events@acqi.org.au
Website:
<http://www.acqi.org.au/Portals/0/NIMACRego2008%20Brochure.pdf>

The Fourth Annual Australia's Ageing Population Summit 2008

23 - 24 July 2008
Rendezvous Hotel, Melbourne
T: 02 9080 4307
E: registration@informa.com.au

Alzheimer's Association of Queensland Conference
26 September 2008
O'Shea Centre, Wilston, Brisbane
PH: 1800 639 331
Website: www.alzheimeronline.org

ACQ Community Care Queensland Conference & Trade Exhibition 2008

6-7 November 2008
Gold Coast,
Ph: 07 3725 5588
Email: events@acqi.org.au

Mandatory Reporting of Elder Abuse in Residential Care

11 November
Alzheimers Association of Queensland
Kallangur, Brisbane
PH: 1800 1800 23
Website: www.alzheimeronline.org

AAG 41st National Conference—Aging Landscape

18-21 November 2008
Esplanade Hotel, Fremantle, WA
Website: www.aagconference.com

EAPU Teleconference

26 November 2-3pm
PH: 07 3250 1836
E: eapu.psn@lccq.org.au

8th Annual National Ageing and Law Conference

3-6 December 2008
DoubleTree Hotel, Crystal City
Arlington, Virginia, USA
E: mgouge@aarp.org
Website:
<http://aarpnltp.grovesite.com/page.asp?o=aarpnltp&s=NLTP&p=257256>

Additional Date Claimers:

23 - 31 Aug Senior's Week QLD
21 Sep World Alzheimer's Day
1 Oct International Day of Older People

EAPU hopes you have enjoyed the 2nd edition of "Queensland Focus" for 2008. If you wish to become an online recipient please email the EAPU to join the mailing list.

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Editor's Note: Opinions expressed in this edition "Queensland Focus", do not necessarily reflect those of The Elder Abuse Prevention Unit (EAPU). Articles in this newsletter may be used with the permission of the contributing author.



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